

Crossroads

Break-away Program Holidays



October 2015 – January 2016

- Visit new places
- Meet new people and make new friends
- Expand your life experiences
- Grow more confident
- Laugh and have some fun
- Have a great break away!

Crossroads is a program of UnitingCare Community

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Crossroads' Break-away Program aims to provide individuals with disabilities non-centre-based support that's flexible and offers participants a range of experiences, while at the same time giving real opportunities for participation in community activities.

Break-away Holidays include intrastate, interstate, and international travel and range from overnights to 14 day experiences. Holiday participants travel by road, rail, sea and air to capital cities and regional centres. They visit the outback, stay at tropical getaways, go camping, and experience music festivals. All Break-away holiday prices include support staff, accommodation, transport, main meals, and main activity costs.




Crossroads' experienced and friendly staff, and valued volunteers, strive to enable and support individuals to have a fun, relaxing, and memorable holiday experience. Break-away holiday groups are small, from 3 to 8 participants, because small groups offer a comfortable, flexible group holiday environment that more readily accommodates individual preferences that promote enjoyment.

We encourage our holiday participants to express their holiday and activity preferences and contribute to decision-making because we find this enhances their holiday experience. We also promote and support their involvement in various holiday activities. Our program aims to support people in healthy interactions out in the community and with their peers, and create opportunities for friendships that will endure beyond our holidays.

- All quoted prices include support staff, accommodation, transport, travel insurance, main meals and most activity costs unless otherwise stated.
- All prices quoted are based on our standard support ratios of 1 support person to 3 holiday participants. If a higher staffing ratio or level of support is needed or requested, an assessment will be conducted which may result in a revised holiday quote.
- Participants are expected to make their own travel arrangements to designated departure and arrival points for their respective holiday.

To go on holiday with Crossroads...

- You need to be a current member of Crossroads. If you're not already a member and would like to be, please contact us for an application form.
- A vacancy needs to exist for the holiday you've chosen.
- A verbal booking request or expression of interest in a holiday is not sufficient to secure a holiday vacancy.
- Crossroads will need to be able to safely accommodate your needs on the holiday you've chosen, within the resources available for that holiday.
- Holiday vacancies are filled in order of receipt of each member's fully completed booking form accompanied by a deposit.

- With small-group holidays, vacancies can fill within days of program release. To avoid disappointment, please send your fully completed booking form along with your deposit as soon as you've selected your preferred holiday.
- All Holidays are priced from Brisbane, returning to Brisbane. Holiday participants are responsible for their own travel arrangements to and from advised departure and arrival points, such as; Crossroads Community Centre (road), Brisbane Domestic or International Terminals (air), the Brisbane Roma Street Transit Centre (train), or a port (cruise).
- Each holiday requires a sufficient number of participants before it can proceed. All members who make a booking will be notified as soon as practically possible that a holiday is to proceed, or if it is to be cancelled.
-  All listed holidays may have the capacity to accommodate a wheelchair – so please enquire before making a booking.

Please also note that all published dates and quoted prices for Crossroads' advertised holidays can be subject to change due to unforeseen circumstances.

Cancellations

Crossroads incurs staff administration costs when planning and managing holidays. Crossroads also incurs other costs well in advance of each holiday, such as purchasing travel or insurance, securing accommodation, or booking holiday activities. If you cancel your booking Crossroads will lose outlays made on your behalf or incur higher associated costs due to the reduced number of holiday participants, e.g.; increased prices or higher support ratios.

If you are genuinely ill or there is an unexpected situation beyond your control, that is; a member of your family becomes seriously ill, Crossroads may refund all or part of your booking costs. The amount of any refund made by Crossroads, if any, is at its sole discretion. In deciding the amount of refund to be paid, Crossroads will take into account costs it has already incurred in planning and managing the holiday, and the reason for your cancellation.



SPIRIT OF QUEENSLAND, KURANDA & SKY RAIL 2

7 – 13 October 2015 (6 Nights)

For years the Sunlander ran between Brisbane and Cairns showcasing some of Queensland's majestic landscape. It has now been replaced by the fashionably sophisticated and comfortable Spirit of Queensland. From the luxury of your own rail bed, travel in style and enjoy everything this great state has to offer. We will spend a few nights in Cairns before making our way back for another trip on this new Queensland icon.

Price: \$1800

Deposit to secure booking: \$500.00

Full payment due by: 31 August 2015



GOLD COAST 600

22 - 26 October, 2015 (4 nights)

With sun, sand, ocean and so many world class tourist attractions, the Gold Coast is a perfect destination for any holiday. Very soon it will also have a new pulse. It will come alive with the sound of very loud and very fast race cars. Come spend a few nights right in the heart of all the speedway action, where you can spur your favourite driver to victory or just revel in these days of thunder. The fun doesn't end there! The concerts in the park will have everybody partying ALL NIGHT LONG.

Price: \$1300.00

Deposit to Secure Booking: \$200.00

Full Payment Due By: 31 August 2015



BRISBANE BREAKAWAY IN NOVEMBER

12 – 15 November 2015 (3 Nights)

Come and experience Australia's most liveable city and its surrounding paradises! Being centrally located it is the ideal spot to visit the wonderful beaches of the Sunshine Coast and Gold Coast. Spend a day at the world famous Australia Zoo or one of the legendary theme parks in South East Queensland. Dine in some of Brisbane's finest restaurants and of course so many great places to shop!

Price: \$1000.00

Deposit to Secure Booking: \$100.00

Full Payment Due By: 30 September 2015



STANTHORPE ROCKS 2015

13 – 16 November 2015 (3 Nights)

After the huge success of its inaugural festival of 2013, STANTHORPE ROCKS is quickly becoming a local and interstate favourite. Come spend a few nights in the great Granite Belt of the South East Queensland as we celebrate with markets, music and shows.

Price: \$1400.00
Deposit to Secure Booking: \$500.00
Full Payment Due By: 30 September 2015



EVE ON THE SUNSHINE COAST

28 – 31 December 2015 (3 Nights)

Come celebrate the last summer days of 2015 splashing in the surf and soaking up the light on the sun-drenched Sunshine Coast. The Irwin family's home turf is a popular weekend getaway with many miles of golden beaches backed by a turquoise and navy striped sea. In the Sunshine Coast hinterland, charming villages are dotted along the outskirts of national parks and it's here that you'll find the magnificent Australia Zoo, which will be amongst our Queensland 'must-see' activities.

Price: \$1200.00
Deposit to Secure Booking: \$200.00
Full Payment Due By: 31 October 2015



BRISBANE BREAKAWAY IN JANUARY

4 - 9 January 2016 (5 Nights)

Come and experience Australia's most liveable city and its surrounding paradises! Take a cruise along the Brisbane River and see the diversity of what Brisbane has to offer.

Brisbane is the ideal location to visit the beautiful beaches of either the Gold Coast or Sunshine Coast. Visit Australia Zoo or get your hearts racing as we ride the roller coasters at one of the legendary theme parks in South East Queensland. Dine at some of Brisbane's fine food restaurants and of course so many great places to shop!

Price: \$1200.00
Deposit to Secure Booking: \$200.00
Full Payment Due By: 30 November 2015



PACIFIC DAWN CRUISE 2016 **January 2016 (7 Nights)**

Enjoy 7 nights cruising the South Pacific visiting ports in New Caledonia, the Loyalty Islands and Vanuatu. Stroll along Noumea's unmistakable tropical boulevards, experience magnificent snorkeling in Lifou and grab yourself a duty-free bargain in Vila. P&O Cruises offers an array of new facilities, activities and spectacular entertainment, designed to provide you the most magical cruising experience. Simply unpack, relax and let the destinations come to you! *(A current passport valid for at least 6 months after return in January 2016 will be required.)*

Price: \$4500.00
Deposit to Secure Booking: \$500.00
Full Payment Due By: 30 October 2015



TAMWORTH COUNTRY MUSIC FESTIVAL **14 – 20 January 2016 (6 Nights)**

Every January 50,000+ visitors go to Tamworth to celebrate the Country Music Festival. You don't have to love country music to have a great time in Tamworth because the country atmosphere, the fringe festivals and the regional visitor attractions keep everyone relaxed and well entertained. If you're into all kinds of music, then this is heaven, and we know you'll enjoy it because Tamworth has been putting on one of the best parties in the world for years now.

Price: \$2000.00
Deposit to Secure Booking: \$500.00
Full Payment Due By: 30 November 2015



PERSONALISED HOLIDAYS

Break-away strive to be the leading provider in holiday experiences, relying heavily on the feedback we receive from our families and friends. To ensure we are meeting the needs of the people we support, we have begun to offer not only the group holidays advertised in our brochures, but also individualised holidays for those who want to create their own experience. If you would like to know more about our personalised holidays

OFFICE USE ONLY	DATE
Signed? Payment Received?	
EXCEL Booking Recorded	
Invoice Raised	
C/Data updated/current member	
Account checked/updated	
Support Docs-change/ update	
Cancelled-PAYER Refunded	

HOLIDAYS - PROGRAM BOOKING FORM

Please return this completed booking form with fees payable. If we do not receive the fees payable with your completed booking form, we cannot accept your booking. We accept payment by cheque, money order or credit card. NB Unless specifically stated in the program information, all costs include GST.

Name _____

Contact Phone Number _____

Emergency Contact Number while on Program (mobile) _____

Address to send program information to _____

Suburb _____ Post Code _____

Email Address _____

✓	Holiday Name	FROM (holiday date)	TO (holiday date)	Deposit Secures	Amount
	Spirit of QLD, Kuranda & Sky Rail 2	7 October 2015	13 October 2015	\$500	\$1800
	Gold Coast 600	22 October 2015	26 October 2015	\$200	\$1300
	Brisbane Breakaway in November	12 November 2015	15 November 2015	\$100	\$1000
	Stanthorpe Rocks	13 November 2015	16 November 2015	\$500	\$1400
	Eve on the Sunshine Coast	28 December 2015	31 December 2015	\$200	\$1200
	Brisbane Breakaway in January	4 January 2016	9 January 2016	\$200	\$1200
	Pacific Dawn Cruise	January 2016	January 2016	\$500	\$4500
	Tamworth Country Music Festival	14 January 2016	20 January 2016	\$500	\$2000

I enclose a Cheque Money Order or Please debit my- Mastercard Visa for the sum of \$.....

Card Number: Card Expiry Date:/...../.....

Name on Card: Signature

To pay directly into the Crossroads bank account: BSB No: 014-002 Account No: 836266626

NB You will receive an invoice following receipt of your booking. If this holiday does not proceed a credit will be raised and sent to you. The credit will be automatically refunded or if requested, applied to subsequent bookings.

- | | |
|--|----------|
| 1. Have your support needs changed since you last participated in Crossroads activities? | YES / NO |
| 2. Have your medications changed since you last participated in Crossroads activities? | YES / NO |
| 3. Would you like a copy of this agreement posted back to you? | YES / NO |

I understand that some of the recreational activities that I choose to participate in may involve a significant degree of risk of physical harm to me. As a Crossroads member, I voluntarily assume and have considered the risks involved by participating in the above activities.

Signed..... Date.....

PLEASE SEE TERMS & CONDITIONS

Terms and Conditions Acknowledgement

Please ensure that you read, understand and acknowledge all terms and conditions listed below.

1. Booking Application forms must be signed by the applicant or their substituted decision-maker.
2. All health and medical documentation contained in Crossroads Break-away Holiday Application Form must be signed by the applicant or their substituted decision-maker.
3. All applications are subject to acceptance by Crossroads based on the accurate information provided on the application form.
4. A deposit amount as stated in the Break-away holiday brochure is required before a holiday applicants place can be confirmed. Deposits are the first installment of the total holiday cost.
5. Full holiday payment must be received by Crossroads 30 days prior to the commencement of holiday, or as required for specific holidays where a third party supplier requires payment for services such as airfares, accommodation and tours.
6. Cancellation charges apply if member cancels holiday. For all other holiday cancellations, the amount of credit or refund made by Crossroads is at its sole discretion. In deciding the amount to be paid, if any, Crossroads will take into account the costs it has already incurred in planning and organising the holiday.
7. Travel insurance is included in the cost of most holidays organised by Crossroads. This measure is primarily to provide protection for the holiday member against cancellation expenses of third party suppliers, such as airline and accommodation providers, should the need arise to cancel their holiday due to unforeseen circumstances.
8. Crossroads reserves the right to alter holiday costs if necessary, with or without notice. Changes to holiday costs will only be made if real additional costs have been incurred by Crossroads.
9. Break-away holiday costs include support staff, accommodation, airfare (if applicable), transport during holiday, most meals and entrance fees to tourist attractions, activities and events unless otherwise stated.
10. Holiday costs do not include personal spending money, extraordinary medical supplies or some meals whilst in transit.
11. Crossroads reserves the right to alter or modify itineraries as deemed necessary according to prevailing conditions, or other circumstances that may arise on any holiday.
12. Crossroads reserves the right to cancel a holiday if minimum participation numbers have not been attained. In such circumstances all monies paid will be credited and transferred to an alternative holiday as chosen by the applicant, or refunded to the member.
13. If an application is misleading and/or a holiday member displays behaviour not discernable from the application form, which as a result detracts from the comfort and safety of others or the overall operation of the group holiday, the applicant may be sent home early. In such an event, the holiday member and/or substituted decision maker will bear the full cost of the holiday members return. Holiday monies paid will not be refunded in the event of an early return being required.
14. If assistance is required with medication, sufficient medication for the duration of the holiday must be handed to our staff prior to the commencement of the holiday.
15. Crossroads will assist with the supervision of personal spending money if applicant requires such assistance.
16. Holiday members are asked to adhere to the luggage limits as stipulated for carriage by relevant airlines. Additional luggage must be arranged prior to the commencement of the holiday. Any additional charges will be the responsibility of the holiday member.
17. Holiday members are liable for any damage to property or persons they may cause.
18. Crossroads may take images or video during the holiday and reserve the right to use these in promotional material unless requested otherwise by the holiday member.
19. All personal belongings remain the responsibility of the holiday member. Crossroads are not liable for the cost of replacement for lost or damaged personal belongings. We do not recommend members bring unnecessary items of value with them. We encourage all members to clearly label all belongings.

I/We have read and understand the above Crossroads Break-away holiday terms and conditions; and
I/We agree with the stated terms and conditions.

Holiday Participant

Name: _____ Signature: _____ Date: ____ / ____ / ____

Substituted Decision Maker

Name: _____ Signature: _____ Date: ____ / ____ / ____

DISCLAIMER

All prices quoted are correct at time of printing, however; Crossroads reserves the right to change the quoted price on notification to anyone booked in. All quoted prices include support staff, accommodation, transport, basic travel insurance, main meals and most activity costs unless otherwise stated.

All Holidays are priced from Brisbane and returning to Brisbane, where the travel is by flight prices are from Brisbane airport and returning to Brisbane airport. All participants are responsible for their travel to and from Crossroads' departure/arrival points for each holiday.

Do you have any suggestions for future holidays?

Please note these terms and conditions may be amended from time to time.