

# Crossroads

## Break-away Program Holidays



February 2016 – May 2016

- Visit new places
- Meet new people and make new friends
- Expand your life experiences
- Grow more confident
- Laugh and have some fun
- Have a great break away!

**Crossroads is a program of UnitingCare Community**

91 Maundrell Tce, Chermside West Q 4032

**Phone:** 07 3350 8500

**Fax:** 07 3256 4734

**ABN** 28 728 322 186

**Email** [xrds.holidays@ucommunity.org.au](mailto:xrds.holidays@ucommunity.org.au)

[www.ucommunity.org.au/crossroads](http://www.ucommunity.org.au/crossroads)

Crossroads' Break-away Program aims to provide individuals with disabilities non-centre-based support that's flexible and offers participants a range of experiences, while at the same time giving real opportunities for participation in community activities.

Break-away Holidays include intrastate, interstate, and international travel and range from overnighters to 14 day experiences. Holiday participants travel by road, rail, sea and air to capital cities and regional centres. They visit the outback, stay at tropical getaways, go camping, and experience music festivals. All Break-away holiday prices include support staff, accommodation, transport, main meals, and main activity costs.




Crossroads' experienced and friendly staff, and valued volunteers, strive to enable and support individuals to have a fun, relaxing, and memorable holiday experience. Break-away holiday groups are small, from 3 to 8 participants, because small groups offer a comfortable, flexible group holiday environment that more readily accommodates individual preferences that promote enjoyment.

We encourage our holiday participants to express their holiday and activity preferences and contribute to decision-making because we find this enhances their holiday experience. We also promote and support their involvement in various holiday activities. Our program aims to support people in healthy interactions out in the community and with their peers, and create opportunities for friendships that will endure beyond our holidays.

- All quoted prices include support staff, accommodation, transport, travel insurance, main meals and most activity costs unless otherwise stated.
- All prices quoted are based on our standard support ratios of 1 support person to 3 holiday participants. If a higher staffing ratio or level of support is needed or requested, an assessment will be conducted which may result in a revised holiday quote.
- Participants are expected to make their own travel arrangements to designated departure and arrival points for their respective holiday.

## To go on holiday with Crossroads...

- You need to be a current member of Crossroads. If you're not already a member and would like to be, please contact us for an application form.
- A vacancy needs to exist for the holiday you've chosen.
- A verbal booking request or expression of interest in a holiday is not sufficient to secure a holiday vacancy.
- Crossroads will need to be able to safely accommodate your needs on the holiday you've chosen, within the resources available for that holiday.
- Holiday vacancies are filled in order of receipt of each member's fully completed booking form accompanied by a deposit.

- With small-group holidays, vacancies can fill within days of program release. To avoid disappointment, please send your fully completed booking form along with your deposit as soon as you've selected your preferred holiday.
- All Holidays are priced from Brisbane, returning to Brisbane. Holiday participants are responsible for their own travel arrangements to and from advised departure and arrival points, such as; Crossroads Community Centre (road), Brisbane Domestic or International Terminals (air), the Brisbane Roma Street Transit Centre (train), or a port (cruise).
- Each holiday requires a sufficient number of participants before it can proceed. All members who make a booking will be notified as soon as practically possible that a holiday is to proceed, or if it is to be cancelled.
-  All listed holidays may have the capacity to accommodate a wheelchair – so please enquire before making a booking.

Please also note that all published dates and quoted prices for Crossroads' advertised holidays can be subject to change due to unforeseen circumstances.

## Cancellations

Crossroads incurs staff administration costs when planning and managing holidays. Crossroads also incurs other costs well in advance of each holiday, such as purchasing travel or insurance, securing accommodation, or booking holiday activities. If you cancel your booking Crossroads will lose outlays made on your behalf or incur higher associated costs due to the reduced number of holiday participants, e.g.; increased prices or higher support ratios.

If you are genuinely ill or there is an unexpected situation beyond your control, that is; a member of your family becomes seriously ill, Crossroads may refund all or part of your booking costs. The amount of any refund made by Crossroads, if any, is at its sole discretion. In deciding the amount of refund to be paid, Crossroads will take into account costs it has already incurred in planning and managing the holiday, and the reason for your cancellation



## **SEAWORLD NARA RESORT GOLD COAST** **18 - 21 February 2016 (3 Nights)**

Watch the surf and soak up the light at the Gold Coast: A picturesque destination with golden beaches backed by a deep, rolling turquoise and navy striped sea. Visit iconic attractions such as Dream World, Movie World, Sea World or Currumbin Sanctuary; tour the Gold Coast hinterland or; catch the Australian Outback Spectacular show. There's no shortage of things to see or do, whether visiting tourist attractions, shopping at unique stores, or just relaxing at the beach, it will be a celebration of the classic Queensland lifestyle.

**Price: \$1,500.00**

**Deposit to Secure Booking: \$200**

**Full Payment Due By: 31 January 2016**

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## **HAMILTON ISLAND** **4 – 8 March 2016 (4 nights)**

Come spend a few nights in the magnificent Hamilton Island and explore Australia's Great Barrier Reef. One of the seven wonders of the natural world, a breeding area for humpback whales migrating from the Antarctic and is also the habitat of a few endangered species, including the Dugong and large Green Sea Turtle. See and experience all the Reef and surrounds have to offer; from pristine beaches to diverse marine wildlife, to national parks and a variety of water activities - all in one location.

**Price: \$2,600.00**

**Deposit to Secure Booking: \$500**

**Full Payment Due By: 31 January 2016**

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## **SYDNEY EASTER FESTIVAL** **18 – 23 March 2016 (5 Nights)**

Sydney's laid-back outdoor lifestyle and physical allure make it one of the world's easiest and most pleasant cities to visit. Gateway to Australia and set on one of the world's most stunning harbours, Sydney extends north and south of the harbour in a golden chain of easy-to-reach, inner city beaches. Visit the Annual Royal Easter Show which combines exhibits, competitions and entertainment over two weeks at the Sydney Showground, Sydney Olympic Park. Gates open at 9:00am every day for the 14 days of the Show. With a wide array of places to see and things to do, there is little wonder why Sydney is known the world over as a favourite Aussie destination.

**Price: \$2,000.00**

**Deposit to Secure Booking: \$500**

**Full Payment Due By: 31 January 2016**



## **BRISBANE BREAK-AWAY - APRIL 14 – 17 APRIL 2016 (3 Nights)**

Come and experience Australia's most liveable city and its surrounding paradises! Take a cruise along the Brisbane River and see the diversity of what Brisbane has to offer.

Brisbane is the ideal location to visit the beautiful beaches of either the Gold Coast or Sunshine Coast. Visit Australia Zoo, home of the Irwin family, Get your heart racing as we ride the roller coasters at one of the legendary theme parks in South East Queensland. Dine at some of Brisbane's fine food restaurants and of course so many great places to shop!

**Price: \$1,200.00**  
**Deposit to secure booking: \$200.00**  
**Full Payment Due By: 28 February 2016**

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## **KINGSCLIFF NORTH CAMP 4 – 7 MAY 2016 (3 Nights)**

Looking for the ultimate camping experience where you have the feel of the outdoors but the comforts of home? Well why not join us for this camp. We'll be camping in style in a safari tent on the beautiful site of Kingscliff, located just south of Tweed Heads in northern NSW.

**Price: \$1,000.00**  
**Deposit to Secure Booking: \$200.00**  
**Full Payment Due By: 31 March 2016**

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## **GOOMERI PUMPKIN FESTIVAL 27 – 30 MAY 2016 (3 Nights)**

Take part in the one and only Goomeri Pumpkin Festival, which is held annually with visitors enjoying great entertainment, novelty competitions, delicious food and warm, friendly country hospitality all around a unique theme – PUMPKINS!

The Valley Rattler, passing through Gympie City into the scenic Mary Valley offering spectacular views!

**Price: \$1,000.00**  
**Deposit to secure booking: \$200.00**  
**Full payment due by: 31 March 2016**

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## INTERNATIONAL HOLIDAYS

### **PACIFIC DAWN CRUISE 2016 MARCH 2016 (7 Nights)**

Enjoy 7 nights cruising the South Pacific visiting ports in New Caledonia, the Loyalty Islands and Vanuatu. Stroll along Noumea's unmistakable tropical boulevards, experience magnificent snorkeling in Lifou and grab yourself a duty-free bargain in Vila. P&O Cruises offers an array of new facilities, activities and spectacular entertainment, designed to provide you the most magical cruising experience. Simply unpack, relax and let the destinations come to you! *(A current passport valid for at least 6 months after return in March 2016 will be required.)*

**Price: \$4,500.00**  
**Deposit to Secure Booking: \$500.00**  
**Full Payment Due By: 28 February 2016**



### **HONG KONG JULY 2016 (6 Nights)**

Welcome to the jewel of South East China, known for its bristling night life, shopping and of course Asian Cuisine. Be immersed in this bustling metropolis which majestically blends both traditional and modern Chinese architecture. See Disney in a Whole New Light as you will embark on a magical journey through seven themed lands from day to night!

**Price: \$6,200.00**  
**Deposit to secure booking: \$1,000.00**  
**Full Payment Due by: 30 April 2016**



### **USA – Orlando, Florida and Miami OCTOBER (10 days)**

Americas own Sunshine State, boasts some of the nations best beaches as well as its own array of exciting theme parks including Disney World, Sea World, the Kennedy Space Museum and many more. After a week of adventures in Orlando, we will then make our way to Miami, famous for its beaches, canals and Latin flavour cuisine. No wonder it is one the US' favourite holiday destinations.

**Price: \$9,600.00**  
**Deposit to Secure Booking: \$1,000.00**  
**Full Payment Due By: 30 June 2016**



## **LONDON – Expressions of Interest 14 Days MARCH 2017**

Spend a week in London taking in all the sights of her majesty's land.

Visiting the London eye, Buckingham palace and riding the tube.

Then we will relax as we embark on a train through Europe stopping at a few cities before returning down under.

**Price: APPROX \$11,000.00**

**Deposit to secure booking: \$1,000.00**



## **PERSONALISED HOLIDAYS**

Break-away strive to be the leading provider in holiday experiences, relying heavily on the feedback we receive from our families and friends. To ensure we are meeting the needs of the people we support, we have begun to offer not only the group holidays advertised in our brochures, but also individualised holidays for those who want to create their own experience. If you would like to know more about our personalised holidays, please give the Crossroads office a call, so that we may assist you.





OFFICE USE ONLY		DATE
Signed? Payment Received?		
EXCEL Booking Recorded		
Invoice Raised		
C/Data updated/current member		
Account checked/updated		
Support Docs-change/ update		
Cancelled-PAYER Refunded		

**HOLIDAYS - PROGRAM BOOKING FORM**

Please return this completed booking form with fees payable. If we do not receive the fees payable with your completed booking form, we cannot accept your booking. We accept payment by cheque, money order or credit card. NB Unless specifically stated in the program information, all costs include GST.

Name \_\_\_\_\_

Contact Phone Number \_\_\_\_\_

Emergency Contact Number while on Program (mobile) \_\_\_\_\_

Address to send program information to \_\_\_\_\_

Suburb \_\_\_\_\_ Post Code \_\_\_\_\_

Email Address \_\_\_\_\_

✓	Holiday Name	FROM (holiday date)	TO (holiday date)	Deposit Secures	Amount
	Sea World Nara Resort, Gold Coast	18 February 2016	21 February 2016	\$200	\$1,500
	Hamilton Island	4 March 2016	8 March 2016	\$500	\$2,600
	Sydney Easter Show	18 March 2016	23 March 2016	\$500	\$2,000
	Brisbane Breakaway in April	14 April 2016	17 April 2016	\$200	\$1,200
	Kingscliff North Camp	4 May 2016	7 May 2016	\$200	\$1,000
	Goomeri Pumpkin Festival	27 May 2016	30 May 2016	\$200	\$1,000
<b>INTERNATIONAL HOLIDAYS</b>					
	Pacific Dawn Cruise	March 2016		\$500	\$4,500
	Hong Kong	July 2016		\$1,000	\$6,200
	Orlando, Florida and Miami	October 2016		\$1,000	\$9,600
	LONDON	March 2017		\$1,000	\$11,000

I enclose a  Cheque  Money Order or Please debit my-  Mastercard  Visa for the sum of \$.....

Card Number: ..... Card Expiry Date: ...../.....

Name on Card: ..... Signature .....

To pay directly into the Crossroads bank account: BSB No: 014-002 Account No: 836266626

NB You will receive an invoice following receipt of your booking. If this holiday does not proceed a credit will be raised and sent to you. The credit will be automatically refunded or if requested, applied to subsequent bookings.

1. Have your support needs changed since you last participated in Crossroads activities? YES / NO
2. Have your medications changed since you last participated in Crossroads activities? YES / NO
3. Would you like a copy of this agreement posted back to you? YES / NO

I understand that some of the recreational activities that I choose to participate in may involve a significant degree of risk of physical harm to me. As a Crossroads member, I voluntarily assume and have considered the risks involved by participating in the above activities.

Signed..... Date.....

**PLEASE SEE TERMS & CONDITIONS**

**Terms and Conditions Acknowledgement**

Please ensure that you read, understand and acknowledge all terms and conditions listed below.

1. Booking Application forms must be signed by the applicant or their substituted decision-maker.
2. All health and medical documentation contained in Crossroads Break-away Holiday Application Form must be signed by the applicant or their substituted decision-maker.
3. All applications are subject to acceptance by Crossroads based on the accurate information provided on the application form.
4. A deposit amount as stated in the Break-away holiday brochure is required before a holiday applicants place can be confirmed. Deposits are the first installment of the total holiday cost.
5. Full holiday payment must be received by Crossroads 30 days prior to the commencement of holiday, or as required for specific holidays where a third party supplier requires payment for services such as airfares, accommodation and tours.
6. Cancellation charges apply if member cancels holiday. For all other holiday cancellations, the amount of credit or refund made by Crossroads is at its sole discretion. In deciding the amount to be paid, if any, Crossroads will take into account the costs it has already incurred in planning and organising the holiday.
7. Travel insurance is included in the cost of most holidays organised by Crossroads. This measure is primarily to provide protection for the holiday member against cancellation expenses of third party suppliers, such as airline and accommodation providers, should the need arise to cancel their holiday due to unforeseen circumstances.
8. Crossroads reserves the right to alter holiday costs if necessary, with or without notice. Changes to holiday costs will only be made if real additional costs have been incurred by Crossroads.
9. Break-away holiday costs include support staff, accommodation, airfare (if applicable), transport during holiday, most meals and entrance fees to tourist attractions, activities and events unless otherwise stated.
10. Holiday costs do not include personal spending money, extraordinary medical supplies or some meals whilst in transit.
11. Crossroads reserves the right to alter or modify itineraries as deemed necessary according to prevailing conditions, or other circumstances that may arise on any holiday.
12. Crossroads reserves the right to cancel a holiday if minimum participation numbers have not been attained. In such circumstances all monies paid will be credited and transferred to an alternative holiday as chosen by the applicant, or refunded to the member.
13. If an application is misleading and/or a holiday member displays behaviour not discernable from the application form, which as a result detracts from the comfort and safety of others or the overall operation of the group holiday, the applicant may be sent home early. In such an event, the holiday member and/or substituted decision maker will bear the full cost of the holiday members return. Holiday monies paid will not be refunded in the event of an early return being required.
14. If assistance is required with medication, sufficient medication for the duration of the holiday must be handed to our staff prior to the commencement of the holiday.
15. Crossroads will assist with the supervision of personal spending money if applicant requires such assistance.
16. Holiday members are asked to adhere to the luggage limits as stipulated for carriage by relevant airlines. Additional luggage must be arranged prior to the commencement of the holiday. Any additional charges will be the responsibility of the holiday member.
17. Holiday members are liable for any damage to property or persons they may cause.
18. Crossroads may take images or video during the holiday and reserve the right to use these in promotional material unless requested otherwise by the holiday member.
19. All personal belongings remain the responsibility of the holiday member. Crossroads are not liable for the cost of replacement for lost or damaged personal belongings. We do not recommend members bring unnecessary items of value with them. We encourage all members to clearly label all belongings.

**I/We have read and understand the above Crossroads Break-away holiday terms and conditions; and  
I/We agree with the stated terms and conditions.**

**Holiday Participant**

**Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_**

**Substituted Decision Maker**

**Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_**

**DISCLAIMER**

**All prices quoted are correct at time of printing, however; Crossroads reserves the right to change the quoted price on notification to anyone booked in. All quoted prices include support staff, accommodation, transport, basic travel insurance, main meals and most activity costs unless otherwise stated.**

**All Holidays are priced from Brisbane and returning to Brisbane, where the travel is by flight prices are from Brisbane airport and returning to Brisbane airport. All participants are responsible for their travel to and from Crossroads' departure/arrival points for each holiday.**

**Do you have any suggestions for future holidays?**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Please note these terms and conditions may be amended from time to time.