



Family Intervention Service (FIS)

About the service

FIS works with your family to help protect children and keep them living in the family home. FIS teaches you the skills to become a better parent.

Reasons to work with us

- You have a current case opened with the Department of Communities, Child Safety and Disability Services
- You are worried about your children's safety and wellbeing.
- You want to keep your children safe and living at home with you; or
- You want your children to return to your care
- You want to be a better parent
- You don't know what else to try

What FIS does

All families are different. The FIS team will respect your rights, beliefs, values and culture. We will listen to, and act on your choices about your needs and goals. FIS works intensively with you and your children in your home several times a week and helps you to develop ways to meet the needs of your children and keep them safe.

FIS also provides family, child and individual counselling and help with managing your children's behaviours.

FIS believes

- All children have a right to be protected from harm.
- All parents want the best for their children.
- All families have strengths.
- Parents have the right to privacy and to make decisions about their parenting techniques, and have the responsibility to ensure all their children are healthy and safe.
- All families have the right to be treated with respect.
- All families can change.
- Parents should be supported to provide safety and care for their children.
- Strong community networks, friends and family supports are important for strengthening a families' care of their children.

How you can get involved with FIS

To receive support from FIS you will need a referral from the Department of Communities, Child Safety and Disability Services.

For FIS to work you:

- Need to want something to change
- Want your children to live with you and your children want the same
- Are able to make the changes needed to keep your children healthy and safe
- Agree to have a FIS worker come into your home to provide a family intervention service.

